

## LAWLER, METZGER &amp; MILKMAN, LLC

1909 K STREET, NW  
SUITE 820  
WASHINGTON, D.C. 20006  
PHONE (202) 777-7700  
FACSIMILE (202) 777-7763

November 8, 1999

EX PARTE OR LATE FILED

BY HANDREDACTED – FOR  
PUBLIC INSPECTION

Magalie Roman Salas, Secretary  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

RECEIVED  
NOV 8 1999  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: Written *Ex Parte* Communication  
In the Matter of Application of Bell Atlantic Pursuant  
to Section 271 of the Telecommunications Act of 1996  
to Provide In-Region InterLATA Services in New York  
CC Docket No. 99-295

Dear Ms. Salas:

As a follow-up to Z-Tel Communications, Inc.'s ("Z-Tel's") November 2, 1999 *ex parte* meeting with Common Carrier Bureau Staff, Z-Tel hereby provides the Commission for inclusion in the record of this proceedings a series of letters from Z-Tel to Bell Atlantic regarding various account management and provisioning issues. All of the issues raised in these letters are outlined in Z-Tel's comments and a written *ex parte* submission in this proceeding. Z-Tel seeks confidential treatment of these letters, and, pursuant to the Commission's filing requirements in this proceeding, Z-Tel is providing "confidential" and "redacted" versions of this *ex parte* submission. Z-Tel is providing the confidential version of this written *ex parte* communication to Dee May of Bell Atlantic.

Seven recent letters from Z-Tel to Bell Atlantic are attached hereto in chronological order:

- Tab A—9/19/99 letter from Z-Tel to Bell Atlantic regarding Bell Atlantic's refusal to schedule a Network Design Request ("NDR") meeting with Z-Tel so that it could begin providing service in the Buffalo and Poughkeepsie LATAs.
- Tab B—9/28/99 letter from Z-Tel to Bell Atlantic describing: (1) account management issues; (2) NDR provisioning issues; (3) Bell Atlantic's failure to provide Z-Tel with mandated performance reports; (4) call forwarding provisioning errors; and (5) various operations support systems ("OSS") problems.

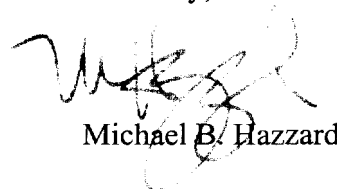
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- Tab C—10/25/99 letter from Z-Tel to Bell Atlantic describing Bell Atlantic's unilateral decision to cease the provisioning of pre-programmed speed-dial numbers without informing Z-Tel.
- Tab D—10/26/99 letter from Z-Tel to Bell Atlantic escalating Z-Tel's concerns about Bell Atlantic's decision to stop providing pre-programmed speed-dial numbers.
- Tab E—10/27/99 letter from Z-Tel to Bell Atlantic escalating Z-Tel's concern about the consistently poor performance of Bell Atlantic's Web GUI OSS interface.
- Tab F—11/4/99 letter from Z-Tel to Bell Atlantic: (1) reiterating concerns described in Z-Tel's 9/28/99 letter; (2) providing detailed statistics related to Bell Atlantic call-forwarding provisioning errors; and (3) expressing deep concern at Bell Atlantic's ongoing refusal to take action to address issues raised by Z-Tel.
- Tab G—11/4/99 letter from Z-Tel to Bell Atlantic providing specific account information and a description of provisioning problems for use in addressing provisioning problems.

Aside from informing Z-Tel that it would not begin uploading a custom NDR until February 2000 (six months after Z-Tel's initial request), Bell Atlantic has failed to substantially address any of the issues raised in Z-Tel's correspondence.

Pursuant to section 1.1206(b)(1) of the Commission's rules, an original and two copies of this letter and enclosure are being provided to you for inclusion in the record of the above-referenced proceeding.

Sincerely,



Michael B. Hazzard

Attachments

cc:     Deborah Ramirez     Julie Patterson  
         Sanford Williams     Dee May, Bell Atlantic (by fax)  
         Claudia Pabo  
         Johanna Mikes

A

Redacted



**B**



Redacted



Redacted

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**D**

Redacted

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E

Redacted

F

Redacted

**G**

Redacted